

## Your safety program is vital to your success.

*Let's work together to help it thrive.*

- As a qualifying policyholder, you can choose one of the safety-enhancing options in our Performance Vector portfolio of services.
- Focus your benefit: on advancing individual or group centered training initiatives, or services to administer and fortify your safety management system.
- Your ability to select again refreshes each time your policy renews.



### Implementing Your Selection is Easy

Advise your aviation insurance broker or underwriter of your selection and they will coordinate your enrollment through USAIG's Aviation Safety Programs. Need some extra help with questions or concerns while determining your best option? Visit the 'Safety' tab at USAIG.com. Or contact us: by email: [Safety@usaig.com](mailto:Safety@usaig.com) or by phone: 212-859-3856

**Maximize your benefit. Enhance your safety posture. Enroll today!**

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## Leverage Our Relationships with These Industry Leaders.



Specializes in assessing and refining aviation training plans and maintains a dynamic library of web-based training modules.



A leader in human factors training for operators seeking to increase professionalism, reduce error and optimize human performance.



Leads initiatives to advance safety standards, safety reporting and data sharing in the charter and fractional ownership industry.



The industry-leading aviation ground handler curriculum, which imparts vital aviation knowledge, skills and professionalism.



The preeminent provider of upset prevention & recovery, stall/spin and instrument upset recovery training worldwide.



A comprehensive, scalable suite of products and services to implement and effectively manage business aviation safety systems.



A leading provider of technology and programs for controlling and reducing fatigue-related risk in high-consequence organizations.



Innovative risk analysis and safety management resources that transform data into actionable insights and organizational learning.



Achieving registration in these globally recognized business aviation operator/aircraft handler standards demonstrates a proactive and systematic approach to safety.



A trusted provider of customized security assessments, training, and real-time trip support to meet the security needs of business aviation operators.



A recognized leader in emergency procedures and survival training and inflight global telemedicine support for business aviation operators.



A ready resource to support organizations through crises, pairing experienced professionals with advanced tools that activate and scale quickly to help you recover.



Vertical Aviation International's (VAI) Operational Risk and Resilience Accreditation (ORRA) program, administered by VLinc, helps helicopter operators elevate operational processes and safety.



Globally renowned Embry-Riddle Aeronautical University's Professional Education programs offer a wealth of courses to advance personal knowledge and develop aviation industry leaders.

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## Training Focused Options

1. Send pilots to AirCare International's **FACTs One Day Pilot Emergency Procedures Training** on managing cabin emergencies. This is ideal for pilots who operate without flight attendants and must be prepared to self-manage cabin emergencies such as ground or water evacuations, cabin fire and smoke situations, and slow-onset hypoxia. Attend in Dallas TX, Morristown NJ, Van Nuys, CA, or Fort Lauderdale, FL. Selecting this option covers tuition for one or two trainees. Travel and lodging are not covered.
2. Send a pilot to a **2-day/3-flight Basic Upset Prevention and Recovery Training (UPRT) Course** with Aviation Performance Solutions at Phoenix-Mesa Gateway Airport, AZ. Selecting this option covers tuition for one pilot for the basic 3-flight UPRT course. If the policyholder opts to upgrade to a more advanced course or is already using a different APS course as an element of a broader training program, the Performance Vector basic course tuition can be applied toward any alternative APS course to reduce its cost. Travel and lodging are not covered.
3. **Baseline your fatigue management policies and practices:** Our service provider's fatigue experts will confidentially review your existing fatigue management and crew rest policies for conformity with best practices and ease of understanding. You'll gain feedback from a trusted, independent source of fatigue management expertise to help you optimize your policies. After the policy review, Pulsar Informatics will provide a webinar training session for your employees to cover fatigue awareness topics vital for all aviation personnel. Your employees will gain a broad understanding of fatigue management issues and be up to speed on the steps they can take to optimize their readiness and lower the risk of fatigue-related incidents.
4. Group tuition can be covered for up to 50 participants in the **Aviation Maintenance Never Events webinar series**. This 4-session course, used by major airlines, MROs, and flight operations, provides knowledge and tools to mitigate errors before they can cause minor or major losses. It's fully web-based-with 1-hour live broadcasts followed with access to a recording of the session, allowing you to train at your convenience. Recordings are available for 60 days after the live sessions. Successful completion of this course and all post-quizzes enables participants to receive 4-hours of IA renewal credit.
5. Enhance training practices with NATA's online **Training Library for Ground Handlers**. This offer covers establishment or renewal of a Safety 1st Training Center (SFTC) annual subscription for up to 14 trainee slots. Additional trainee slots can be added at policyholder's expense. A subscription provides unlimited use for 12 months of the training library's content for the subscribed organization's personnel, with no additional cost if slots are reassigned due to employee turnover. The SFTC includes over 60 courses ranging from basic ramp safety to towing, fueling, de-icing, human factors and more.
6. Advanced Aircrew Academy's **Training Program Support Package** provides a comprehensive review of an organization's annual training plan. A confidential report to the operator then informs and guides refinements. Four training modules can be selected from Advanced Aircrew Academy's e-learning library for delivery to up to 5 trainees. Additional training topics or access for additional trainees beyond those that come with the package can be purchased from Advanced Aircrew Academy at USAIG-member rates. For eligible policyholders that use Advanced Aircrew Academy services on an ongoing annual basis, this offer can be used to have USAIG contribute up to \$2500 toward the policyholder's annual training costs.
7. **Safety Bucks.** Policyholders that operate helicopters or conduct fixed-wing agricultural aerial application operations can use this option to receive a \$2500 credit applied with participating training providers to reduce tuition costs for approved helicopter pilot simulator or in-aircraft training courses; professional helicopter maintenance technician training courses; or approved Agricultural Aerial Applicator Pilot training programs.

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## Training Focused Options (continued)

8. Host a 1-day **Employee Security Training program** delivered by a CASI instructor at your location, customizable from among topics such as personal security management; world travel advice; active shooter survival; kidnap and ransom mindset; personal defensive measures inside aircraft; and executive security team support. This offer provides a \$2500 subsidy towards the program's cost, leaving \$4430 plus instructor travel expense (computed and quoted by CASI when finalizing the training plan) to be paid by the policyholder. Training events that require more than one instructor, more than one day of training, or that engage more than one organization's trainees are possible at added cost.

## Safety Management Options

9. The Fleet Insight **Fatigue Risk Management package** includes dual subscriptions to Fleet Insight (a web app that interfaces with scheduling software to map fatigue risk level) and its companion mobile app Fatigue Meter (a personal fatigue monitoring tool). The package includes access for up to five users. Additional users can be added for a nominal fee. New subscribers receive the first 12-month subscription at no cost. For returning subscribers that select this option, USAIG contributes \$2500 toward annual subscription renewal and the service provider bills the remainder to the operator.
10. To aid **preparation for IS-BAO or IS-BAH audit** USAIG will, for policyholders that select this option, purchase initial access to the IS-BAO or IS-BAH standard for your organization plus one attendee's tuition for an Initial/Fundamentals virtual workshop. For policyholders that have already self-purchased organizational access to the applicable standard, USAIG can instead cover two attendees' tuition for an IS-BAH Fundamentals or IS-BAO Initial or Recurrent workshop.
11. Polaris Aero's **VOCUS SMS, VOCUS FlightRisk and VOCUS SMS eLearning products** help aviation professionals transform data into actionable insights and learn valuable lessons before incidents occur. Their tools are designed to gather and intuitively present risk management information in ways that fit naturally with the workflow to optimize safety and compliance. For policyholders that already use or wish to initiate service with Polaris Aero's services as their Performance Vector benefit, USAIG contributes up to \$2500 toward annual subscription fees.
12. A **PRISM Pro SMS** subscription provides a comprehensive suite of web-enabled resources to administer an SMS including a Flight Risk Assessment Tool, Hazard Reporting, Organizational Risk Assessment Tool, Internal Evaluation Program, and a Training Tracker. New subscribers get the first 12-month Pro subscription at no cost. For returning subscribers that select this option, USAIG contributes \$2500 toward annual subscription renewal, which leaves about \$4700 owed by the operator annually to sustain a standard Pro subscription. Alternatively, policyholders can choose a subscription to **PRISM Essential**, which supports a basic, paper-based approach to safety management. PRISM Essential delivers a monthly stream of self-audit checklists and supporting material to aid in managing basic SMS functions. Essential's annual cost is fully covered if it's selected as the Performance Vector benefit.
13. The Air Charter Safety Foundation's **Aviation Safety Action Program (ASAP)** provides a robust process to collect, analyze, and propose corrective action for employee-reported safety concerns. Participation supports a positive safety culture through a secure, non-punitive context established by a governing agreement established between participants, ACSF and the FAA. Policyholders with 25 or fewer employees and/or fleets up to 6 total aircraft can have their annual ACSF dues plus ASAP fee covered by USAIG. Larger policyholder organizations can use this offer, but in that case USAIG covers only the annual ACSF membership dues and the operator must self-fund its ASAP fee.

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## Safety Management Options (continued)

14. Aircare **Emergency Telemedicine Service** enables the user to access medical emergency decision support real-time via a 24/7 emergency call center. Subscribers can also send employees at no cost to AHA Emergency First Responder, CPR and AED certification courses held at various US locations by the service provider (travel and lodging not covered). New subscribers receive the first 12-month subscription and enrollment of their prime aircraft at no cost. Charges for adding additional aircraft to the subscription are the policyholder's responsibility. For returning subscribers that select this option, USAIG contributes \$2500 toward subscription renewal fees.
15. Empathia's Black Swan Solutions® **crisis management services** help policyholders prepare for, respond to, and recover from crises of all kinds. Selecting this option as the Performance Vector benefit provides up to 6 hours of consultative support to optimize Emergency Response Plans (first year only), access to web-based and quarterly training, and integration with Empathia's proprietary Disaster Information Management System (DIMS). As a Black Swan Solutions® client, the policyholder has access to a scalable array of specialized crisis support resources and services that can be rapidly engaged to respond to and recover from an emergency.
16. Have a security professional conduct an **on-site Security Assessment of hangar, airfield, or operations base(s)**. A confidential written report is provided, supported by a videoconference briefing (if requested and based on CASI team availability) to answer questions and discuss recommendations to mitigate vulnerabilities noted. This offer provides a \$2500 subsidy towards an assessment's cost, leaving \$3980 plus assessor travel expense (computed and quoted by CASI prior to travel) to be paid by the policyholder. Assessment of locations outside the U.S. require added cost.
17. **Trip Security Support** for destinations with elevated security concerns is available from CASI security advisors, who arrive at the destination ahead of your aircraft to vet ground transportation and routes; evaluate security atmospherics around lodging and meeting locations; help identify and update contingency plans; provide overwatch of aircraft or other high-value assets if needed; and supply real-time go/no-no intel during your stay. CASI will calculate cost of trip support based on the specific needs, location, and security environment of the destination. This offer provides a \$2500 contribution toward one deployment of CASI trip support services during the policy year.
18. Vertical Aviation International's (VAI) **Operational Risk and Resilience Accreditation (ORRA) program** is for helicopter operators that seek to transcend traditional risk management and elevate their operational processes. Scalable to the unique demands of operations of different size and scope, ORRA provides a robust yet flexible framework to empower continuous growth, advancement, and safety as operators progress through multiple accreditation stages. VLine Corporation provides coaches and assessors who administer the ORRA Program in partnership with VAI. This offer provides a significant contribution to reduce operators' costs for engaging and advancing through the ORRA stages.
19. **Embry-Riddle Aeronautical University (ERAU) Professional Education programs** provide access to a wealth of courses designed to advance functional and leadership competencies of aviation professionals. Flexible learning options and year-round scheduling make these programs adaptable for learners with busy work schedules and offer an ideal way for organizations to support the professional growth of their employees. For policyholders that select this option, USAIG will fund one employee's tuition for any course offered within the "Safety & Risk Management" category of ERAU's 'ProEd' catalog. (See: <https://proed.erau.edu/> >> Courses & Certificates >> Courses by Subject Area >> Safety & Risk.)