

Aviation Maintenance Never Events (AMNE)



Performance Vector acknowledges that a great majority of aviation accidents can be attributed to human error. This proactive course, utilized by major Airlines, MROs, and flight operations, provides specific knowledge and tools to mitigate errors in your operation before they cause minor or major losses. It's fully web-based – with a live broadcast, recording, handout, and briefing cards.

Performance Vector Webinars. Invite your entire maintenance department to participate in this fast-paced training course that targets the **seven most costly errors** in aviation maintenance. In the comfort of your location, learn the latest knowledge, case studies, tools, and techniques provided by industry-leading experts from Convergent Performance. Each member of your team will be provided with a link to a short test after each webinar. With successful completion of all 4 tests, they will gain an IA Renewal certificate.

The 4-session series includes:

Webinar	Description	Live Air Date
Session 1 – Introduction to the Aviation Maintenance Never Events® and Wrong Person	Airworthiness is a vital concept which transcends mere “safety,” and the maintainer’s vital role in this process is examined in detail. Learners are introduced to the concept of “Never Events,” which are the seven biggest avoidable mistakes in aviation maintenance. This session also introduces the four tools that maintainers will use to avoid these mistakes: <i>awareness, competence, compliance, and teamwork</i> . Additionally, learners are introduced to the Take 5 briefing process which utilizes the concept of cognitive forcing to facilitate the prevention and elimination of “Never Events”.	7 Sep 2022 8:00am PST 9:00am MST 10:00am CST 11:00am EST
Session 2 – Improper Movement and Wrong Part	Improper Movement events are the costliest of all the “Never Events” costing billions of dollars every year in damage that is completely avoidable. In addition, Wrong Part events are also costly and can occur in many ways with the aircraft we have today. Learners will be able to define and identify Improper Movement and Wrong Part events and identify controls that will help stop them. Then they will apply these steps to prevent “Never Event” and create new norms of Aviation Maintenance excellence.	21 Sept 2022 8:00am PST 9:00am MST 10:00am CST 11:00am EST
Session 3 – Wrong Fluid and Lost Tool or Item	Topping up, changing, or applying fluids to the aircraft might seem small compared to other work—but getting it wrong can be devastating. Wrong Fluid events have a negative impact on readiness but are avoidable. Lost Tool or Item events are the #1 leading cause of Foreign Object Damage (FOD) to aircraft and equipment. In this session you will diver deeper into the Wrong Fluid and Lost Tool or Item Never Events and how we prevent them.	5 Oct 2022 8:00am PST 9:00am MST 10:00am CST 11:00am EST
Session 4 – Unsecured Panel and Improper Inspection	Unsecured Panel events are typically the most embarrassing and publicly visible of the Never Events and can be extremely dangerous. Inspections are the last chance to catch mistakes and so good inspections (and inspectors) are critical to preventing Improper or Incomplete Inspection events as well as all the other “Never Events”. This final session will focus on Unsecured Panel and Improper Inspection Never Events and the countermeasures used to eliminate them.	26 Oct 2022 8:00am PST 9:00am MST 10:00am CST 11:00am EST

THE CONVERGENT PERFORMANCE AVIATION MAINTENANCE NEVER EVENTS® WEBINAR SERIES

Program Overview: Quality – Convenience – Cost Savings

The *Aviation Maintenance Never Events*® (AMNE) webinar series provides training and organizational controls for events that should *never*, but all too frequently continue to occur in maintenance, at the price of billions in direct costs, indirect costs, and brand reputation every year. This revolutionary webinar series provides control systems and personal improvement resources for maintenance professionals to eliminate the seven most costly and avoidable aviation maintenance errors.

Why participate in the *Aviation Maintenance Never Events*® Webinar Series?

Join over 35,000 aviation maintenance professionals who have been educated, motivated, and empowered to prevent the seven most costly maintenance errors in the aviation industry. From the flight decks of aircraft carriers to the hangars of award-winning MRO's and aviation companies around the globe, the AMNE process for shedding distractions and focused teamwork have dramatically reduced costly errors, insurance claims, and injuries.

Benefits of participation in the *Aviation Maintenance Never Events*® Webinar Series:

An *Aviation Maintenance Never Events*® certification will be awarded to all team members who complete performance coursework and pass the exams. This courseware is accredited for four hours of IA refresher credit under 14 CFR part 65.93(a)(4).

Is your maintenance team ready to take the pledge to eliminate *Aviation Maintenance Never Events*® on their aircraft and hangar floor? **If so, enroll today!**

For more information or to sign up, please email Paul Ratte, USAIG's Aviation Safety Programs Director, at—safety@usaig.com—or call 212.859.3856