

## **USAIG Policyholders: make the most of homebound work routines by registering for these live safety webinars at no charge.**

Exclusively for USAIG policyholders, we've arranged two special online safety training events (about 1 hour each). One webinar for pilots, the other for aviation maintenance specialists.

We want to help you and your team emerge from COVID-19-altered work routines with enhanced safety knowledge and focus. USAIG is proud to provide these two webinars in concert with our Performance Vector service provider Convergent Performance-the Human Reliability Company. Register below. Access links will be sent directly to pre-registered members of USAIG policyholder organizations shortly before live broadcasts start.

For Pilots:

### **Next Generation CRM: Theory Back to Application**

Thursday April 9, 2020 at 11AM EDT  
(50min + Q&A)

Crew Resource Management has been discussed and dissected for over half of a century in the aviation industry. It's a vital element of every high-functioning flight operation, but as the topic has grown, matured and adapted over time, applying the 'theory' practically and at an individual level may have become a bit daunting. This webinar will use an interactive & engaging approach to not only get back to basics (the history and the critical roles within CRM) but also offer simple and proven means to exercise CRM in daily routines. It has application inside and beyond the cockpit, emphasizing a personal approach to enhance self-awareness which directly strengthens any flight crew or work-center.

### **REGISTER**

Since 1928 **USAIG** has offered premier coverage, exceptional claims service and leading edge safety services for your operations. While COVID-19 continues to disrupt life around the globe, USAIG is committed to keeping customers connected and our employees safe. We hope that you'll take advantage of this exclusive safety offering and that it helps you steer through the challenges now, and those ahead.

For Aviation Maintenance Specialists:

### **Risk-based Thinking 101 for Aviation Maintenance Activities** Thursday April 9, 2020 at 12:30PM EDT (50min + Q&A)

This course starts with the basics and builds to a comprehensive understanding of risk management in the modern aviation maintenance context. Participants will learn the identification, evaluation and prioritization of risks, defined in ISO 31000 as the effect of uncertainty on objectives. Finally, methods to coordinate and economically apply resources to minimize, monitor, and control the probability or impact of unfortunate events will be explored. The knowledge shared will focus your maintenance team's efforts to maximize opportunities and drive overall excellence.

### **REGISTER**