



From our USAIG family to yours, we hope you are staying safe and healthy during these very challenging times.

The current COVID-19 (Coronavirus) has had an unprecedented impact on numerous facets of our daily lives and the continued priority of USAIG is for the health and safety of our employees as well as for the continuum of our business operations in support of our clients' ongoing aviation insurance needs. As such, all USAIG New York home office employees will be working remotely and telecommuting arrangements have been implemented in many of our [branch offices](#). Many of our employees are already accustomed to remote work arrangements therefore, we are confident in our ability to continue to provide the same great level of customer service. The majority of our systems are paperless and our professional staff is equipped to handle any of your needs during this time. You should continue to contact your USAIG representatives using the same methods you always have.

Through over 90 years of aviation insurance leadership, USAIG has been there for the aviation community during the most trying times. As we continue to maintain a high level of business and client service, we will be monitoring developments and provide further updates as they become available.

Though apart, we'll get through this together.

A handwritten signature in blue ink, appearing to read "John T. Brogan", is positioned above the printed name.

John T. Brogan
President & CEO

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