

We are pleased to announce the following promotions and job responsibility changes to be effective April 1, 2020:

Promotions and Job Responsibility Changes

MC Ernst, Airline Underwriting Department Manager, has been promoted to Senior Vice President.

Stephen Zarzecki of our General Aviation Claims Department has been promoted to Senior Vice President. Steve will assume Claims Manager responsibilities within the General Aviation Claims Division overseeing Environmental and Pollution claims.

Robert Kehoe, Senior Claims Representative in the Hull Loss Claims Division, has been promoted to Vice President.

Sam Greene has been promoted to Assistant Vice President and Assistant Underwriting Branch Manager of our Los Angeles Branch Office.

Christopher Parlier of our Dallas Branch has been promoted to Assistant Vice President and Assistant Underwriting Branch Manager.

Mitzi Rasmussen has been promoted to Assistant Vice President and Assistant Underwriting Branch Manager of our Chicago Branch Office.

Andrew McMurray of our Eastern Branch Office has been promoted to Senior Underwriter.

Brenda Riech, Assistant Vice President, has assumed the role of Policy Language Analyst in the Customer Care Department.

Additionally, as of February 1, 2020, **Margaret Kucala**, Assistant Vice President assumed the responsibilities of Senior Underwriting Analyst within the Airline Underwriting Department.

Retirement Announcements

On January 2, 2020, **Phyllis Blanton**, Underwriter in our Wichita Branch Office, retired following 12 years of service to USAU. We wish Phyllis much good luck in the future.

On March 31, 2020, **Diana Zawistowski**, Senior Underwriting Assistant in our Toledo Branch office will retire following 36 years of dedicated service to USAU. Our heartfelt wishes are extended to Diana for many happy years in her retirement.

Joseph Cerrone, Stock Room Clerk in the Home Office will be retiring on April 30, 2020. Joe has loyally devoted 34 years of his career to USAU. We wish Joe much happiness in his retirement.

Please join me in congratulating all on their well-deserved promotions, new job responsibilities, and retirements!

John T. Brogan
President & CEO