

*We are pleased to announce the following promotions and job responsibility changes to be effective April 1, 2018:*

### **Promotions and Job Responsibility Changes**

**Kyle Anderson**, Senior Vice President, has been promoted to Director of Global Underwriting Strategy.

**Kevin Kovarik**, Senior Account Manager in our Chicago Branch Office has been promoted to Senior Vice President.

**MC Ernst**, Vice President, has been promoted to Airline Underwriting Department Manager.

**Joshua Grundt** has been promoted to Vice President and Underwriting Branch Manager of our Dallas Branch Office.

**Jason Riopell** has been promoted to Vice President and Underwriting Branch Manager of our Chicago Branch Office.

**Robert Houck**, Vice President, has been promoted to Claims Manager of our Dallas Field Claims Office.

**Andrea Perez**, Quality Assurance Coordinator in our San Francisco Branch office has been promoted to Assistant Vice President.

**Ryan Moore**, Senior Underwriter in our Toledo Branch Office has been promoted to Assistant Vice President.

**Chandler White** of our San Francisco Field Claims Office has been promoted to Assistant Vice President, Senior Claims Representative.

**Mark Udolph** of our Chicago Branch Office has been promoted to Senior Underwriter.

**Tami Costanzo** has been promoted to Claims Services Supervisor in the Airline Claims Department.

**Charla Staab** has been promoted to Underwriting and Research Analyst, Wichita Branch Office.

**Nalini Ramrattan Faizool** of our Toronto Branch Office has been promoted to Underwriting Assistant.

### **Retirement Announcements**

On March 19, 2018, **Clark Howard**, Senior Vice President, Claims Division Manager of our Home Office General Aviation Claims Department, will retire following 29 years of dedicated service to USAU. Our heartfelt wishes are extended to Clark for many happy years in his retirement.

**Mike Lowman**, Vice President and Underwriting Branch Manager of our Dallas Branch Office will be retiring on April 4, 2018 following 22 years with our organization. Please join me in congratulating Mike and wishing him all the best on his upcoming retirement.

Vice President and Underwriting Branch Manager of our Chicago Office, **Greg Skony**, will retire on May 1, 2018. Greg has loyally devoted 35 years of his career to USAU. We wholeheartedly wish Greg much happiness in his retirement.

After 37 years with USAU, **Ken Steiner**, Vice President, Claims Manager of our San Francisco Field Claims Office has announced that he will retire on June 8, 2018. We wish Ken much good luck in the future.

Please join me in congratulating all on their well-deserved promotions, new job responsibilities, and retirements!

John T. Brogan  
President & COO