

*We are pleased to announce the following promotions and job responsibility changes to be effective April 1, 2019:*

### **Promotions and Job Responsibility Changes**

**Glenn Vallach** has been promoted to Senior Vice President and will assume the role of General Aviation Claims Division Manager.

**Katie Callahan** of our Airline Claims Department has been promoted to Senior Vice President. Katie's new position will be Claims Manager.

**Timothy Goldrick**, Vice President, has been promoted to Accounting Manager.

**Andrew Whitaker** of our Eastern Branch Office has been promoted to Senior Underwriter.

**Beatriz Palanza** has been promoted to Claims Services Supervisor in the General Aviation Claims Department.

**Phyllis Abshire** of our Dallas Branch Office has been promoted to Senior Underwriting Assistant.

### **Retirement Announcements**

On February 22, 2019, **Billy Patton**, Underwriter in our Wichita Branch Office, retired following 17 years of service to USAU. We wish Billy much good luck in the future.

**Mark Bryan**, Vice President and Underwriting Branch Manager of our Seattle Branch Office will be retiring on June 28, 2019 following 38 years with our organization. Our heartfelt wishes are extended to Mark for many happy years in his retirement.

Please join me in congratulating all on their well-deserved promotions, new job responsibilities, and retirements!

John T. Brogan  
President & CEO