

Line Service Supervision & Training Management (Supervisor Online)



The Supervisor Online program takes your employees to the next level of providing great customer service. Once your employee completes this training, he or she can then set out to train the rest of your employees and become the supervisor you need to run your FBO safely and efficiently.



Supervisor training is an investment and investing in your supervisors is an investment in your company.

Supervisor Online Training

- **FAA Approved part 139 supervisor training**
- **Students will sharpen their skills in:**
 - **Supervisory**
 - **Leadership**
 - **training**

“The Supervisor Course is a **MUST** for all general managers, operation managers and line service supervisors. This training will elevate your management staff to the next level, which will increase safety & knowledge of your overall operation.”

- Tom Panico,
APP Jet Center Hayward



www.nata.aero/safety1st
800-808-6282

Supervisor Online Curriculum

Module 1 – Line Service Supervision & Training Management

- Supervise Team Logistics
- Training, Trainers, and Supervisors
- Classroom Training
- Practical Instruction
- Training Paperwork
- Industry Resources

Module 2 – General Fuel Servicing

- Fuel Products and Additives
- Aircraft Types
- Refueling Methods and Equipment
- General Refueling Practices
- The Refueling Process and Details

Module 3 – Fuel Farm Management

- Introduction to Fuel Farm Management
- Routine Fuel Farm Management
- Advanced Management of Fuel Farms
- Management of Refuelers

Module 4 – Refueler Safety

- Misfueling Overview and Refueler Safety
- Aircraft Engines and Fuel Requirements
- Misfueling Prevention and Other Refueling Hazards
- Safe Operation of Mobile Refuelers

Module 5 – Personal Protective Equipment

- Understand Why PPE is Important
- Know the Different Types of PPE
- Learn How to Assess the Need for PPE
- Discover How to Wear, Remove and Maintain PPE

Module 6 – Hazard Communication

- Be Aware that You Are Exposed to Hazardous Chemicals in the Workplace
- Understand the Risks of Exposure to the Chemicals in Your Workplace as Well as the Ways to Protect Yourself
- Know How to Read and Use Labels and Material Safety Data Sheets

Module 7 – Fire Prevention and Evacuation

- Identify Fire Hazards in the Workplace
- Explain the Importance of Keeping Exits Unlocked and Clear of Obstructions
- Explain the Importance of Knowing the Location of Exits, Alarm Pulls and Fire Extinguishers
- List Actions to Take in the Event of a Fire
- Identify Considerations Before Attempting to Fight a Fire

Module 8 – Fire Safety

- Introduction to Fire Safety
- Recognizing Fires and Extinguishing Agents
- Fighting Fires
- Minimizing Fire Risk

“I knew immediately it would benefit our management and line supervisors. It’s quality material with strong attention to detail and is a great investment in training, safety and an outstanding service to our customers.”
- Marty Hyde, Central Flying Service

