

## Aircare Access Assistance Mission Safety Support Services



Aircare Access Assistance provides A Plan for the Unplanned™ for hundreds of business aviation flight departments. This invaluable service is available to participants of the USAIG Performance Vector program. Performance Vector users that select Aircare Access Assistance as new subscribers receive the first year's subscription at no charge. Existing Aircare Access Assistance subscribers that select this Performance Vector option receive a significant discount on the annual renewal fee.



Aircare Access Assistance is solely a business aviation company, with the responsiveness and attention to detail expected from business aviation flight departments.

### ***Emergency Tele-medical Support Anywhere, Any Time***

- The core of Aircare Access Assistance is 24/7/365 emergency telemedicine and support services anywhere in the world at any time. Whether your passengers or crew are in the air or on the ground, emergency medical assistance from board certified physicians is a phone call away.
- Emergency telemedicine helps the first responder assess and treat the patient and also provides decision support to pilots considering divert options. Whether the situation requires tracking the flight while executing the department's own emergency response procedures, or arranging advanced life support services at the landing location, Aircare Access Assistance communications staff and physicians will act as advisors to provide the best care plan for the circumstances. Emergency telemedicine is available 24/7/365 via radio, telephone, email or any additional established method as appropriate.

### ***Mission Safety Support***

- Aircare Access Assistance provides a host of support services that increase the safety of every mission, whether it's a routine domestic flight or a trip to a remote destination.
- Safety, Security and Health Briefings are available for every trip at no extra charge. These detailed briefings provide topical information on areas of travel that increases situational awareness and the overall safety of passengers and crews.
- Flight tracking and monitoring is available for customers. This allows Aircare to push relevant information regarding the safety and security of the client's destination to those that need to know.
- Non-Emergency medical support services are available to both passengers and crewmembers while on the road. Whether it's help finding a safe and reliable medical clinic, refilling a prescription, or health and safety questions, Aircare Access can assist.

### ***Training***

- Inflight medical training is an important part of the Aircare Access Assistance service. So important in fact, that Aircare includes it at no charge. Customers can attend the inflight medical portion of any regularly scheduled Aircare FACTS Training event as many times as they like. Training events are held regularly throughout the country.

- For an additional fee, clients may also choose to have Aircare come to their facility and train the entire crew on-site.
- In addition to inflight medical training, Aircare provides continuous training opportunities throughout the year. Subscribers can make practice calls, run drills and get coaching from call center physicians and communications staff.

***The Aircare Access Assistance Subscription Includes:***

- 24/7/365 Emergency Telemedicine and Support Services
- Safety, Security, Health Briefings
- Mission Safety Support Services
- Flight Tracking
- Medical Kit Management
- Inflight Medical Training
- Ongoing Call and Practical Training
- Discounts on Aircare FACTS Training, and other safety-related products offered by Aircare

See: <https://www.aircareinternational.com/inflight-emergency-telemedicine>

***Additional Information:***

- An ***Aircare-certified aircraft medical kit*** is required for use of Aircare Access Assistance. Obtaining and maintaining the kit is the operator's responsibility, separate from the Aircare Access Assistance subscription fees addressed by USAIG Performance Vector. Aircare coordinates with subscribers to evaluate and recommend a level of medical kit matched to typical operations and passengers flown.
- ***Aircrew Inflight Emergency Medical and Defibrillator Training (EMDT)*** can be attended by subscriber personnel at any scheduled Aircare FACTS course. Fixed-base FACTS training centers include Morristown, NJ, Dallas, TX, Van Nuys, CA, and Fort Lauderdale, FL. Additional US training locations with courses periodically scheduled include Las Vegas, NV, Chicago, IL, San Jose, CA, and Seattle, WA. Pre-work is required by course attendees in order to proceed at a normal pace through the 1-day curriculum. An AHA certificate of training is provided on successful course completion. See: <https://www.aircareinternational.com/flight-crew-training-classes/inflight-medical-emergency-procedures>

***About Aircare International***

For over 30 years Aircare International has been the leader emergency and safety training and support services for business aviation. Aircare International's services include:

**Aircare FACTS Training** – The leader in human factors based emergency procedures training for business aviation pilots and cabin crew.

**Aircare Access Assistance** – Highly responsive tele-medical and mission safety support services dedicated to business aviation.

**Aircare Crews Staffing** – Business Aviation's respected and trusted provider of temporary and temporary-to-permanent pilot and cabin crew staffing.