

Professional Line Service Training (PLST Online)



The men and women who safely marshal, fuel and manage aircraft are integral to the success of your business. The Safety 1st PLST Online is the premier standard in training for these line service professionals.

The Industry Recognized Leader in Line Safety Training

- Over 16,000 student have trained with Safety 1st
- Safety 1st logo recognized by corporate flight departments, charter operators and private pilots
- Many aviation fuel distributors utilize PLST Online for their customers
- FAA Approved Fire Safety Course



Interactive & Engaging Content

- Contains over 4,000 images and 300 videos
- Includes pop-quizzes and interactive training screens
- Includes over 9 hours of quality instruction
- Online training platform means students learn at a comfortable pace



More than just online training...

- Comprehensive training platform based upon industry standards & best practices
- Resources for classroom training
- Required practical exams and hands-on training
- Access to the Aircraft Ground Service Online (AGSO)



www.nata.aero/safety1st
800-808-6282

PLST Online Curriculum

“PLST Online is very thorough and quite good. I thought the training was wonderful, and I actually learned quite a bit more from it than I might have expected as somebody with a lot of experience in the industry.”

- Gary Davis, Don Davis Aviation

“This program goes a long way to prove an operation’s safety consciousness and commitment. PLST Online saves FBOs money and does a real service for their customers, fuel suppliers and insurance companies.”

- Steve Loyd, Loyd’s Aviation

Module 1 – Introduction and Ground Servicing

- Introduction to PLST
- General Aviation Industry
- Common Duties of a Line Service Specialist
- Aviation Operations Terminology
- Aircraft Terminology
- General Servicing

Module 2 – Safety

- Introduction to Safety
- Personal Safety and Servicing Dangers
- Aircraft Care and Handling
- Aircraft Marshaling and Hand Signals
- Aircraft Servicing Safety
- Refueling Safety
- Mobile Refuelers
- Emergency Procedures
- Airport Vehicle Operations
- Seasonal Operations

Module 3 – General Fuel Servicing

- Introduction to General Fuel Servicing
- Fuel Products and Aircraft Types
- Procedures and Equipment

Module 4 – General Towing Procedures

- Introduction to General Towing Procedures

Module 5 – Fuel Farm Management

- Introduction to Fuel Farm Management
- Routine Fuel Farm Management
- Advanced Management of Fuel Farms
- Management of Refuelers

Module 6 – Customer Service

- Introduction to General Towing Procedures
- Understanding Your Clientele
- Effective Communication
- Conflict Resolution

Module 7 – Fire Safety

- Introduction to Fire Safety
- Recognizing Fires and Extinguishing Agents
- Fighting Fires
- Minimizing Fire Risk

Module 8 – Aviation Security

- Introduction to Aviation Security
- Security Activities