

Preparing for IS-BAO or IS-BAH Audit Performance Vector Safety Program



The International Standard for Business Aviation Operations (IS-BAO) is an industry code of practice designed to help flight departments worldwide achieve a high level of safety and professionalism. In 2014, the International Business Aviation Council (IBAC), which administers the IS-BAO, introduced the International Standard for Business Aircraft Handling (IS-BAH) to elevate the professionalism and safety focus of business aircraft handling concerns. USAIG recognizes that preparing for and undergoing an IS-BAO or IS-BAH audit fosters a proactive and systematic approach to safety, and we encourage the pursuit and attainment of these registrations. This Performance Vector option contains three components that can support and advance preparations for a registration audit. Policyholders can **choose any two** of the three components below to customize their support package to best suit their needs:



- A. USAIG will purchase a copy of the IS-BAO or IS-BAH standard for you, making your organization a registered holder of the standard in perpetuity thereafter. *Note: holding an organizational copy of the standard is a requirement to attain IS-BAO or IS-BAH registration, but it only needs to be purchased once, after which registered holders can obtain annual updates from the International Business Aviation Council (IBAC).*
- B. SMS-Lift™ from Convergent Performance. This group-formatted course addresses the vital SMS challenge of maximizing safety participation from all members of a flight organization. All materials are provided in a boxed kit to enable a member of your flight department to administer the course.
- C. Paid tuition for one attendee at an IS-BAO or IS-BAH workshop as a non-accredited attendee (travel and lodging are not covered). *Note: policyholders can opt to receive two paid workshop tuitions as their two components of this offer if that is preferable to options A or B.*

Get the documentation you need, get your whole team focused, or send your safety coordinator to a workshop to cultivate in-house expertise. Then earn, renew or advance your IS-BAO or IS-BAH registration with confidence. That's what the Performance Vector ***Preparing for IS-BAO or IS-BAH Audit*** option is all about.

This Performance Vector option will benefit organizations preparing for initial registration or renewal audits.

SMS Lift is a training solution designed by Convergent Performance, the industry leader in human factors training and performance improvement solutions, to address the largest SMS implementation challenge facing flight departments today:

employee engagement. This self-facilitated course is conducted by your Safety Officer or designed trainer, and can be run in a single day or split into separate blocks. The kit contains all needed components to enable small to medium sized flight departments to capitalize on the effort already invested to establish an SMS.



IS-BAO or IS-BAH Manual Package or Workshop. Each prospective registrant must hold a copy of the standard, which normally is purchased through a business aviation association. Authorized holders of the standard receive updates perpetually. Policyholders using the Performance Vector **Preparing for IS-BAO or IS-BAH Audit** option can choose to have USAIG fund their organizational copy of the IS-BAO or IS-BAH manual package, or fund tuition for one person to attend an IS-BAO or IS-BAH workshop as a non-accredited attendee.

The IS-BAO/IS-BAH Manual Packages include:

1. Hardcopy version of the applicable (IS-BAO or IS-BAH) standard plus support documents, protocols, and implementation guides;
2. A download code to access all supporting files, including the SMS Toolkit and Internal Audit Manual.
3. Perpetual updates via download thereafter.



IS-BAO / IS-BAH Workshops:

Visit www.ibac.org to see locations and dates of upcoming workshops. Please note that this Performance Vector option can cover workshop tuition, but travel and accommodation expenses are not included.

We will contact those that enroll to determine which two of the three components (Manual Package, SMSLift, or workshop attendance) are preferred. We will need a ship-to address for the manual package or SMSLift course. For workshops, we will need attendee name, location, and date of the session desired in order to pre-pay tuition.